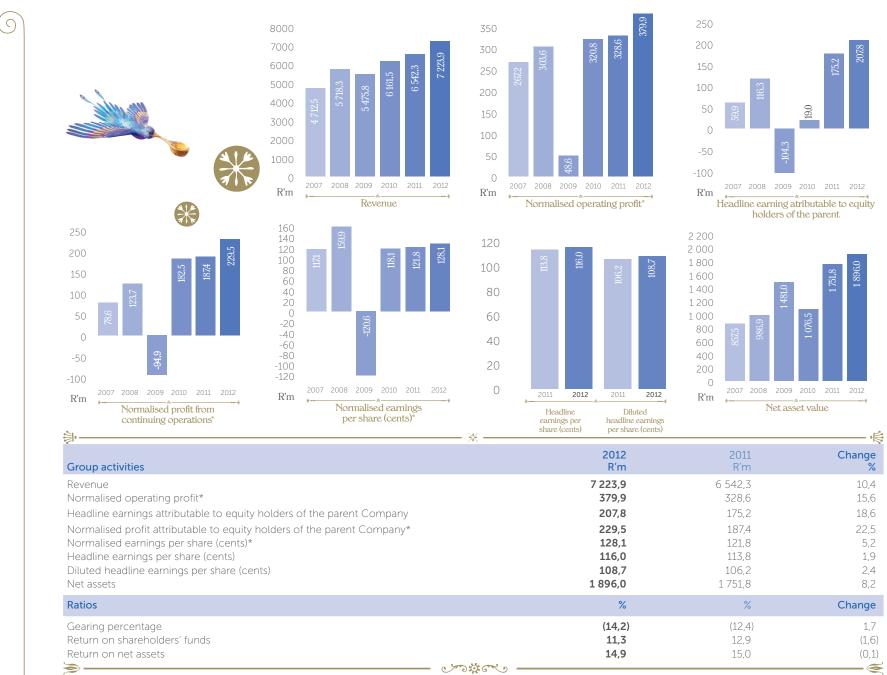




#### **Financial highlights**



\* See note 9 to the financial statements for the calculation of normalised profit.

# Clover Industries Limited

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X X X X X X Our shares and

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Clover Industries Limited ("Group" and/or "Clover") a branded foods and beverages group listed on the main board of the Johannesburg Stock Exchange on 14 December 2010.

Operating in one form or another since 1898, the Group has enjoyed a long and successful history as part of the development of South Africa's dairy and fast moving consumer goods industry ("FMCG"). Today, Clover is a leading and competitive branded consumer goods and products group operating in South Africa and other selected African countries with core competencies in:

- The production of dairy and non-alcoholic beverage consumer products.
- The distribution of chilled and ambient consumer products.
- The sales and merchandising of fast moving consumer goods.

The Group produces and distributes (for itself and other FMCG companies) a diverse range of dairy and consumer products to consumers and customers through one of the largest and most extensive distribution networks in South Africa (more specifically the largest chilled distribution network). The business platform, created and sustained by the dairy business, provides the perfect platform for the Group to reach an extensive cross section of South African customers and consumers. The Group's business platform spans the breadth of the value chain from production to sales and integrates key value-added support services such as logistics, supply chain management, sales and merchandising. Clover's market penetration (Clover delivers to approximately 14 000 delivery points across South Africa) coupled with its value-added services offering and high frequency of delivery, positions the Group to exploit attractive opportunities for organic and acquisitive growth.

Clover was converted from a co-operative society into a public company in 2003. Subsequent to the conversion, the Clover Group has evolved into a dynamic demand-driven branded consumer products business with attractive growth prospects. As part of its evolutionary process, Clover implemented a capital restructuring on 31 May 2010, which was a milestone in its corporate development and resulted in both economic benefits and voting control vesting in the ordinary shares. In addition, the delinking of the ordinary shares from the milk delivery agreements enabled persons other than dairy producers to acquire ordinary shares, facilitating its ability to raise equity capital. Capital scarcity has historically been a key constraint for Clover's growth and development.

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Clover Geïntegreerde Jaarverslag 2012 – 5

#### Our vision, mission, strategy and building blocks for the future

We have a strong vision and robust values for the business. We support these with simple value measures and key performance indicators that we track to give a clear indication of our progress. We do not expect to achieve every value measure every year, but by making our targets clear, we believe we have a framework that will help us deliver long-term improvements for the benefit of all our stakeholders

#### Our vision

To be a leading and competitive company in South Africa and selected African countries, reaching every L consumer on a daily basis with its most admired branded and trusted products, delivering improved and sustainable shareholder value by being a responsible corporate citizen and preferred employer.

# Strategic Pillars

- To optimise the brand portfolio.
- To simplify and reduce costs in the supply chain by changing the operational model to fit with the business model.
- To increase market share through sales and distribution by leveraging off Clover's strong distribution capabilities (Clover's aim is to constantly redesign service offerings to customers and principals in order to increase sales volumes and profitability of the route to market).

- To actively support the business in the most effective and efficient manner. To constantly adapt Clover's human resources
- capabilities in order to fit its business model.
- To successfully complete value-enhancing capital projects through proper planning, project management and the tracking of the business case benefits.
- To actively seek value-enhancing corporate
- activity.

## Competitive strengths

- An iconic South African consumer brand with market recognition.
- Exposure to an attractive industry with favourable fundamentals.
- Access to one of the largest chilled and ambient distribution networks in South Africa.
- Value-enhancing optimisation and . expansion projects (Project Cielo Blu).
- . Strong and unique relationships with its milk producers.
- Attractive growth opportunities.
- Dynamic management team with significant experience in the dairy and fast moving consumer goods industry.

#### Our mission

Nover is a branded foods and beverages group with a strong emphasis on valueadded products. Clover's South African dairy business is the perfect enabler to reach the Group's widely dispersed customers and consumers. Extraordinary care is taken to develop brands which will occupy the number one or two position in its chosen segments. It believes in the superior procurement, production, marketing, sales and distribution of these branded consumer goods to its loyal consumers.

#### Our strategy

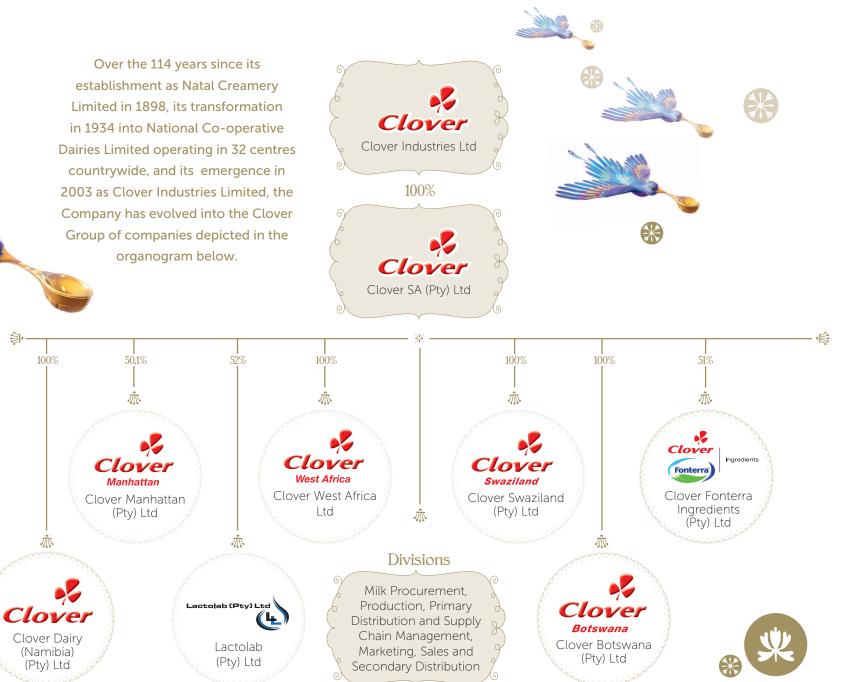
Nover's corporate strategy is to build ✓onto existing competencies within the Group and to establish a culture of exceptional performance with a view to set a platform for future market expansion. Different companies within the Group have different strategies, all receiving companyspecific support to maximise their potential. Key to all its activities is the expansion of capacities to share in the strong growth in consumption in the segments which it dominates.



#### Group structure

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Over the 114 years since its establishment as Natal Creamery Limited in 1898, its transformation in 1934 into National Co-operative countrywide, and its emergence in 2003 as Clover Industries Limited, the Company has evolved into the Clover Group of companies depicted in the organogram below.



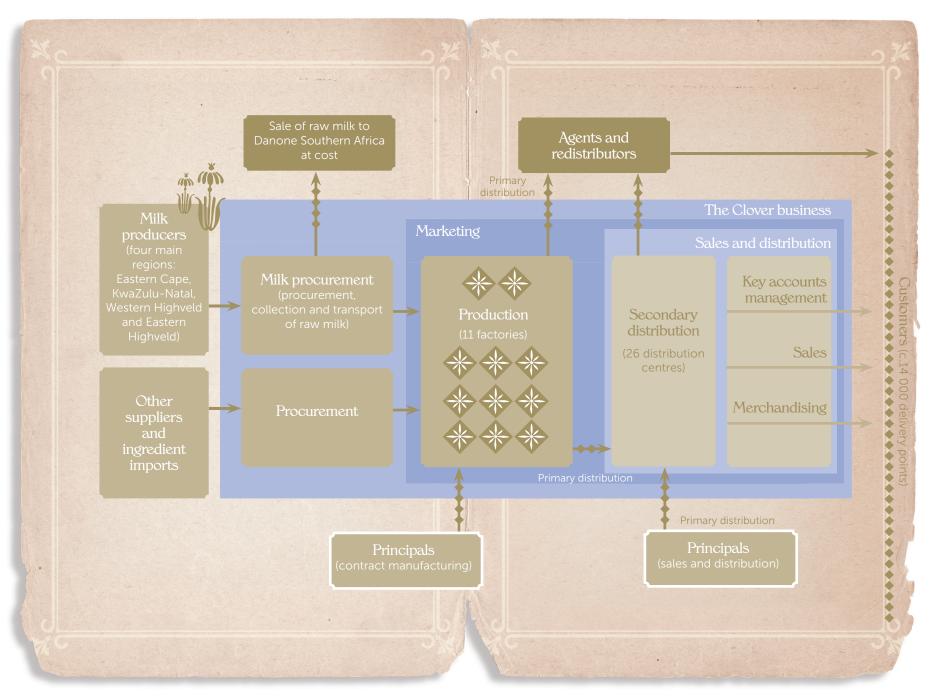
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100%

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#### Value chain



#### 5 UUI - II 10 001

Issued shares

Shareholder spread

1 001 – 5 000 shares

1 – 1 000 shares

1001 - 3000 silales	509	30.17	I JIZ JJU	0.04
5 001 – 10 000 shares	108	5.73	858 138	0.48
10 001 – 50 000 shares	205	10.87	5 285 395	2.95
50 001 – 100 000 shares	79	4.19	5 757 724	3.21
100 001 shares and over	251	13.30	165 369 500	92.34
Totals	1 886	100.00	179 111 867	100.00
	Number of		Number of	
Distribution of shareholders	shareholders	%	shares	%
Banks	13	0.69	4 512 233	2.52
Close corporations	13	0.69	66 319	0.04
Endowment funds	19	1.01	665 300	0.37
Individuals	1 266	67.13	26 034 883	14.54
Insurance companies	25	1.33	6 841 043	3.82
Investment companies	8	0.42	3 069 872	1.71
Clover Milk Producers Trust	1	0.05	21 530 353	12.02
Mutual funds	95	5.04	46 650 551	26.05
Nominees and trusts	121	6.42	4 342 686	2.42
Other corporations	14	0.74	61 988	0.03
Private companies	26	1.38	748 801	0.42
Producers	149	7.90	34 967 638	19.52
Retirement funds	136	7.20	29 620 200	16.54
Totals	1 886	100.00	179 111 867	100.00
	Number of		Number of	
Public/Non-public shareholders	shareholders	%	shares	%
Non-public shareholders	14	0.74	45 410 344	25.35
Directors	11	0.58	22 808 562	12.73
Strategic holdings (more than 10%)	1	0.05	21 530 353	12.02
Other executives	2	0.11	1 071 429	0.60
Public shareholders	1 872	99.26	133 701 523	74.65
Totals	1 886	100.00	179 111 867	100.00
			Number of	
Beneficial shareholders holding 3% or more			shares	%
Clover Milk Producers Trust			21 530 353	12.02

Number of

674

569

shareholders

Shareholder analysis - Clover Industries Ltd - ordinary shares

179 111 867

Register date: 29 June 2012

Number of

shares

328 720

1 512 390

11 458 190

7 505 496

6 249 507

6 040 329

5 388 276

58 172 151

%

35.74

30.17

0

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JH Vorster

Sanlam

Totals

≫-

HB Roode

Coronation Fund Managers

Government Employees Pension Fund

32.48

6.40

4.19

3.49

3.37

3.01

#### JSE: Code: CLR ISIN: ZAE 000152377

%

0.18 0.84

#### Our shares and shareholder information

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#### Clover Industries Ltd vs. Food Producers Index



#### Our shares and shareholder information

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#### Shareholder analysis – Clover Industries Ltd – preference shares

ISIN: ZAE 000152385					
Register date: 29 June 2012					

JSE: Code: CLRP

Issued shares	89 442 022				
		Number of		Number of	
Shareholder spread		shareholders	%	shares	%
1 – 1,000 shares		105	18,39	49 821	0,06
1,001 – 5,000 shares		102	17,86	292 460	0,33
5,001 – 10,000 shares		79	13,84	607 159	0,68
10,001 – 50,000 shares		168	29,42	4 191 344	4,69
50,001 – 100,000 shares		58	10,16	4 344 581	4,86
100,001 shares and over		59	10,33	79 956 657	89,38
Totals		571	100,00	89 442 022	100,00
		Number of		Number of	
Distribution of shareholders		shareholders	%	shares	%
Close corporations		12	2,10	404 376	0,45
Empowerment		1	0,18	25 000 000	27,95
Individuals		431	75,48	19 752 480	22,08
Insurance company		2	0,35	14 100	0,02
Investment companies		3	0,53	1 318 722	1,47
Mutual funds		13	2,28	7 587 394	8,48
Nominees and trusts		43	7,53	4 299 432	4,81
Private companies		17	2,98	27 815 192	31,10
Producers		47	8,22	3 234 786	3,62
Retirement funds		2	0,35	15 540	0,02
Totals		571	100,00	89 442 022	100,00
		Number of		Number of	
Public/non-public shareholders		shareholders	%	shares	%
Non-public shareholders		6	1,06	48 716 166	54,47
Empowerment		1	0,18	25 000 000	27,95
Strategic Holdings (more than 10%)		1	0,18	16 285 387	18,21
Directors		4	0,70	7 430 779	8,31
Public shareholders		565	98,94	40 725 856	45,53
Totals		571	100,00	89 442 022	100,00
		Number of		Number of	
Beneficial shareholders holding 4% or r	nore	shareholders	%	shares	%
HCI				25 000 000	27,95
Sanpref (Pty) Ltd				16 285 387	18,21
Move-On-Up 104 (Pty) Ltd				8 057 878	9,01
JH Vorster				3 696 232	4,13
Coronation Fund Managers				3 632 833	4,06
Totals				56 672 330	63,36
<u>چ</u>					
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#### Directorate and management

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#### Executive Committee: 1. Johann Hendrik Vorster (48) Chief Executive Appointed to Exco 2000, and as CE 2006 BCompt (Hons), CA(SA), MBA

2. Hermanus Bernardus Roode (60) Deputy Chief Executive and Managing Director Africa Appointed to Exco 1998 BJuris, LLB

3. Louis Jacques Botha (50) Chief Financial Officer and Milk Procurement Appointed to Exco 2006 BCom (Hons), CA(SA), ACIS

4. Christiaan Philippus Lerm (Dr) (55) Executive: Brands Appointed to Exco 2002 DCom

5. Hendrikus Lubbe (42) Executive: Supply Chain and Information Services Appointed to Exco: 2006 MCom (Transport Economics) MBA

6. James Henry Ferreira Botes (Dr) (49) Executive: Commercial Appointed to Exco: 2009 DPhil

7. Elton Ronald Bosch (35) Executive: Business Development, Risk and Africa Appointed to Exco 2012 BCompt (Hons) CA(SA)

#### Directorate and management

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Executive Directors: 1. Johann Hendrik Vorster (48) Chief Executive Appointed: 2004 BCompt (Hons), CA(SA), MBA

2. Hermanus Bernardus Roode (60) Deputy Chief Executive and Managing Director Africa Appointed: 2003 BJuris, LLB

**3. Louis Jacques Botha** (50) **Chief Financial Officer and Milk Procurement** Appointed: 2007 BCom (Hons), CA(SA), ACIS

4. Christiaan Philippus Lerm (Dr) (55) Executive Brands Appointed: 2007 DCom

Independent Non-executive Directors: 5. Thomas Alexander Wixley (72) Lead Independent Non-executive Director Appointed: 2007 BCom, CA(SA)

6. Nkateko Peter Mageza (57) Independent Non-executive Director Appointed: 2010 FCCA (UK)

7. Stefanes Francois Booysen (Dr) (49) Independent Non-executive Director Appointed: 2010 BCompt (Acc)(Hons), MCompt (Unisa); DCom (Acc), CA(SA)





#### Directorate and management

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8. Johannes Nicolaas Stephanus Du Plessis (Adv) (62) Independent Non-executive Director Appointed: 2010 BCom, LLB

Non-executive Directors: 9. John Allan Hutchinson Bredin (64) Non-executive Director – Chairman Appointed: 2003 Agric Dip

**10. Werner Ignatius Büchner** (46) Non-executive Director – Vice-chairman Appointed: 2006 B Eng

11. Hercules Petrus Fredrik Du Preez (47) Non-executive Director Appointed: 2003 BSc Agric (Hons)

**12. Martin Geoff Elliott** (59) Non-executive Director Appointed: 2003 BSc

13. Jacobus Christoffel Hendriks (Dr) (63) Non-executive Director Appointed: 2003 BVSc

**14. Nigel Athol Smith** (56) **Non-executive Director** Appointed: 2011 Agric Dip



Clover Way Better™

FULL

FER

CREAM

FRESH MILK

#### Clover Fresh Milk

Clover milk undergoes 55 quality tests, is hygienically treated throughout production and is kept below 4°C to ensure excellent quality and freshness. Our milk is sourced from 270 specially selected farms – from producers who have certified that they don't use rBST growth hormones to produce milk.

Clover is the market leader in fresh milk. In order to maintain our number one position and reinforce our leadership, Clover focuses on innovation – providing consumers with solutions that make their lives Way Better. This has been done through the introduction of The One (1% low fat milk) that gives consumers a healthy fresh milk option, with the same great taste as our 2% low fat milk. Clover is the only company to offer this milk to consumers. Clover has also invested heavily in technology that will enable us to extend the shelf life of our core range of fresh milk to 18 days in Inland and KZN regions. We have done this by using bactofugation technology – a process of spinning the milk to remove more pathogens than pasteurisation alone, maintaining the cold chain below 4°C and using clean-fill technology when packing our milk. Clover has also invested in steam injection technology in order to launch an additional extended shelf life milk range, which will last for 30 days, unopened and refrigerated, from when it's packed. Clover will also continue to drive positive growth of niche products, such as Mmmilk through tactical below the line activities, and to compete regionally in the marketplace.

# Awards:

PMR Africa – Golden Arrow 2012: National Survey of FMCG Manufacturers: Clover first overall for milk

#### Icon Brands 2012:

Clover Fresh Milk – second in the beverages category after Coca-Cola One of only 29 brands out of 8 000 in the survey to achieve Icon Brand status



The quality and goodness of Clover UHT Milk is kept fresh for longer due to the UHT (ultra high temperature) process and special packaging that allows the product to be stored for a period of nine months without refrigeration.

Clover recognises the importance of driving innovation in this highly commoditised segment in order to differentiate our products and offer consumers unique benefits. In this regard, Clover has recently launched their new UHT milk packaging. Designed with improved functionality in mind, the new UHT milk pack will offer enhanced opening, pourability and resealability features making it Way Better to handle than the previous pack. The unique and elegant shape is simpler to hold and it weighs less than our current UHT milk packaging. The larger cap is more comfortable to grip, cuts an inner foil seal as you twist it and tucks the foil neatly under the lid, negating the need for a ring pull opening. The seal is also tamper proof and features a tamper proof evidence ring. With a 30% larger pouring area, less gulping occurs allowing for smoother product flow. In short, Clover's new packaging is easy to open, easy to pour and easy to store.

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#### PMR Africa – Golden Arrow 2012:

National Survey of FMCG Manufacturers: First for milk

#### TGI Icon Brands 2012:

Clover Long Life Milk achieved Gold status

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#### Ultra Mel Milk

The quality and goodness of Ultra Mel UHT Milk is kept fresh for longer due to the UHT (ultra high temperature) process and special packaging that allows the product to be stored for a period of nine months without refrigeration.

#### Clover Mmmilk

S clove

Clover has added vanilla extracts to their full cream milk in order for consumers to indulge in its delicious smoothness while reaping all the benefits of milk.

The product strives to drive consumption of milk and can be used on its own, hot or cold, at any time of the day.

#### Clover Feta Cheese

Clover Feta Cheese is the second largest player in the market on a 12 moving months' basis, and competes for the number one position on a month-by-month basis. Clover's aim is to become the number one player on the feta cheese market on a 12 moving months' basis.

In this extremely price sensitive market, Clover recognises that it is important to ensure pricing is right. Further to this, Clover promotes feta below the line to drive growth. Consumers perceive feta to be a product for summer salads and thus it is seasonal. In order to drive consumption on feta, Clover drives sales in winter by providing consumers with delicious winter recipes. In doing so, Clover also hopes to change the perception of feta being a summer salad product to rather being a product to use in cooking all year round.

#### Awards: Agri Expo SA Dairy Championships 2012:

Clove

Plain Feta – top honours Herb Feta – top honours

#### Qualité Awards 2012:

Clover Herb Feta

#### Clover Pre-packed Cheese

For over 100 years, Clover cheeses have been making mealtimes more delicious. This is because they are made according to the highest quality standards, with care and dedication. Clover is the market leader in the pre-packed cheese segment. We have done this by recognising that taste and quality is important to consumers when purchasing cheese. As a result, Clover has developed a reason-to-believe for our cheese, which will be communicated through the line: Clover uses 10 litres milk to make 1 kilogram cheese.

Larger pack sizes and value-for-money offerings have also become increasingly important to consumers. Following the highly successful launch of the Clover 450g family pack, Clover has recently launched an 800g pack, which is proving to add incremental sales and market share to the portfolio, while also adding to Clover's shelf space and shelf impression in store.

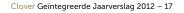
Awards:

#### PMR Africa – Golden Arrow 2012:

National Survey of FMCG Manufacturers: Clover first overall for cheese

#### Icon Brands 2012:

Clover Cheese – third in the dairy category Qualite Awards 2012: Clover Cheddar



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CHEDDA

#### Elite cheese

Elite cheese is the third largest player in the prepacked cheese market. Elite cheese undergoes a 30 point grading system and is the only pre-packed cheese in the market in resealable packaging. Elite Gouda is the only gouda in South Africa that is made in the traditional way. Clover will communicate these benefits using below the line communication to remind consumers of what makes Elite "elite".

#### \*\*\*\*\*

Sacca

Sacca cheese enjoys great heritage

as it has been available since 1914.

It is ideal for everyday use on

sandwiches, snacks and for cooking

purposes. It is available in cheddar

and gouda variants.



Agri Expo SA Dairy Championships 2012: Elite Gouda – best gouda Elite Cheddar – best cheddar

#### Qualite Awards 2012:

Elite Cheddar



CONDE MILK

#### Berg

Berg cheese is processed cheese that is manufactured using cheese and other essential ingredients by melting them together into a homogenous mass in a cooker. Offcuts from our pre-packed cheese are used in making Berg cheese.



#### Clover Cream

Clover Cream is a force in the market with continued market leadership year-on-year.

Clover Cream is available in attractive and innovative packaging, giving it stand out presence on shelf.

In order to grow even more, we are now including recipes on our cream packs. This will inspire consumers to use cream in their everyday cooking and help differentiate Clover Cream.





#### Milk powder

Elite instant skimmed milk powder produced by Clover is manufactured by concentrating and spray drying skimmed bovine milk. We are currently supporting rhino charities with our skimmed milk powder where it is used as food for baby rhinos that have been orphaned due to poaching.

#### Clover Condensed Milk

Clover Condensed Milk continues to show strong growth.

Clover Condensed milk helps bring confectionary to life and is available in an easy to open tin.

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#### Butter and butter spreads

#### Butter:

Clover is the largest manufacturer of butter in the country. We are the market leader, with such well-known brands as Clover Mooi River salted butter and Clover Springbok unsalted butter. Mooi River and Springbok will be creating an even stronger impression on shelf with a packaging upgrade to foil.

#### Butter spread:

Clover Butro is trusted by consumers countrywide for the quality and taste. We are continuing to improve the quality of Butro by relaunching it with improved spreadability (straight from the fridge) in exciting new packaging.

Awards:

Butro and Springbok won South African Champion in their respective categories at the Agri Expo SA Dairy Championships

Clover won a Diamond Arrow at the PMR Awards for Fresh Dairy



#### Awards for the Milky Way Way Better campaign

# 1. Best animated TV in INFOCOM EME Awards 2011 (India)

 International Competition for Excellence in Media and Entertainment (EME Awards) to recognise the highest talent in Animation and VFX.

# 2. First place (a golden statuette) in 2011 Mobius Awards

 Mobius Awards is one of the world's oldest independent international advertising competitions. It was established in 1971 in Chicago. Entries come from professionals in more than 25 countries and are judged throughout the world by international panels.

#### 3. Merit at the One Show awards

 The One Show, the premiere international advertising award show, sets the industry standard for creative advertising in print, television, radio, outdoor, innovative marketing, integrated branding and branded content. Each year, work is judged by an international jury of award-winning art directors, copywriters and creative directors.

#### 4. Finalist for CLIO

 CLIO Awards, one of the world's most recognised awards competitions honouring excellence in advertising, design and communications. The international competition received over 11 000 submissions from countries as far-reaching as Vietnam, Brazil and Saudi Arabia.



- Rated second in *Sunday Times* Top Brands survey in the Fruit-based category.
- Rated sixth in both the Favourite Dairy Drink and Favourite Cold Drink categories in the Generation Next survey.

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2lt Krush Elopak launch.

#### Awards:

Diamond Arrow PMR Award for the Most Successful Product Launch in the past 12 months.

#### Other achievements:

Rated first in the Fruit-based Drink in *Sunday Times* Top Brands 2012 survey.

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TROPIC





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### Case study:

#### Background

The market is defined as flavoured milk, long life *UHT* and fresh. The total flavoured milk market in South Africa is estimated at 22 144,000 lts in volume and R436 313 000 in value\*. Currently the market is growing by approximately 7% in volume and 9% in value\*\*. The Super M brand represents Clover in the flavoured milk category.

The Super M brand had experienced a decline in volume and market share since 2004, resulting in a competitor taking market leadership position.

In 2008 it was decided that drastic measures needed to be taken to ensure growth of the brand as well as the category, a relatively small category in the beverages market in South Africa.

\*BMI September 2011 \*\*Synovate June 2012

#### Brand

- New design for Super M logo.
- Packaging design change from full printed shrink to transparent printed shrink design.
- New design to ensure consumer is able to see the product through the bottle.
- Create appetite appeal on-shelf.
- Change packaging to take-home 1lt bottle.

#### Price

 Price reset on 300 ml core range to ensure maximum 15% price premium/litre and parity/pack with competitor.

#### Product

• New Super M strategy initiated based on international trends whereby flavours are rationalised and reduced to accommodate variety in pack size.

Chocolate and Strawberry flavours account for 82% of volume contribution.

- Top four flavours in 300 ml core range, all other flavours discontinued
- New Super M product strategy included offering a variety of pack sizes
  to increase sales of take-home consumption in a traditionally impulse category.
- Launch of 200 ml mini six packs and 1 lt family pack in top three flavours
- Super M Mini 200 ml, original 300 ml, 1 lt family sizes available in the range.
- Super M Maxi 500 ml to be launched 2013 together with 2 lts fresh product to further support the strategy.

#### Promotion

- Launch of Super M Live communication strategy.
- First Super M Live, concerts with South African band "The Parlotones" 2012.
- Three Super M The Parlotones concerts in three major South African , cities.
- 360° marketing campaign during promotional period March to May 2012.
- Gauteng school drive included to increase penetration in schools in the region.
- Top performing schools during the promotion period win exclusive concert.

#### Brand results

- Super M volume performance 2010/2011 vs. 2011/2012 resulted in 53,8% volume growth.
- Super M volume market share performance 2010 (23.7%) vs. 2012 (35.3%) resulted in a 49% market share growth.
- Super M Live promotional period vs. same period 2011 resulted in 61% volume growth.
- Take-home volume contribution in 2011 5% vs. 2012 39% with the 200 ml six pack and 1 lt bottle volume.